

slack·er

(slāk'ər) *n.* your teammate, or anyone but yourself

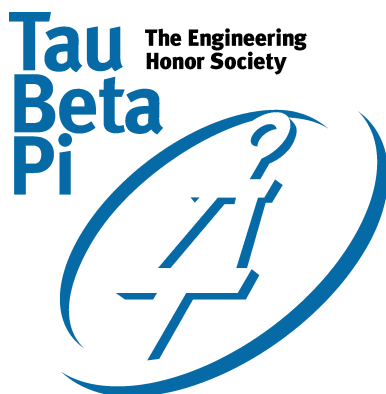
So, other people are slackers. They may not know it, though. How do you convince them to do what you want? Come learn concepts to keep in mind while dealing with tough interpersonal issues... slacker.

Communicate Problems – Convey problems in a direct, specific, and non-punishing manner while maintaining the relationships.

Motivation Problems – Stimulate others through the use of various types of consequences. Set up and follow through with plans to help ensure that problems are permanently solved.

Ability Problems – Help others come up with solutions to their problems when they are unable to do so on their own.

Emergent Problems – Identify and address problems that arise during the course of conversation, such as high emotion or high complexity.



Engineering Futures

People Skills

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